

Your Girlguiding Volunteer Code of Conduct

As a Girlguiding volunteer **you must always:**

- be a **good role model** with behaviour and an attitude that are in line with our **values** and [the Promise](#).
- **comply with all applicable UK laws and guidance**. If your unit is based outside the UK or you are part of an activity outside the UK, you must also abide by the law of that country.
- make sure you follow Girlguiding [policies and procedures](#) and re-read them regularly so you are informed of updates. If you have gaps in your understanding, talk to your local commissioner or adviser.
- **deliver the [Girlguiding programme](#)** to young members if you are a unit volunteer. When volunteering with adults in guiding, **support** them to meet the Girlguiding programme requirements, to play your part in giving a consistently great Girlguiding experience.
- be **responsible and accountable** in the way you perform your role.
- be **fair** and treat everyone with **respect** and **dignity** in accordance with our [Equality and Diversity policy](#).
- **respect privacy** in line with our policies and guidance.
- **communicate** in an **open and respectful** way, whether in person, by phone, writing or digital media.
- **work together** with Girlguiding members, their parents/carers and members of the public to promote Girlguiding's [mission and values](#).

As a Girlguiding volunteer you must **not** act fraudulently or dishonestly, or do anything which brings, or is likely to bring, Girlguiding into disrepute or have a negative impact on Girlguiding or its reputation.

What happens if I don't follow the Code?

Where someone doesn't follow the Code, it is referred to as a breach. If someone believes you have acted in a way that breaches this Code they are entitled to let Girlguiding know and Girlguiding will formally investigate.

If you breach the Code you may have your membership restricted or withdrawn, in accordance with the policy for Managing Concerns about Adult Volunteers.

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